BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

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ENVIRONMENT PORTFOLIO BRIEFING

Environment PDS Committee Meeting to be held on Tuesday 23 January 2024

This briefing will only be debated if a member of the Committee requests a discussion be held, in which case please inform the Clerk at least 24 hours in advance, indicating the aspects of the information item you wish to discuss.

1   ECS PDS PERFORMANCE OVERVIEW DATA (Pages 3 - 4)

Members have been provided with advanced copies of the briefing via email. The briefing is also available on the Council website at the following link:

http://cds.bromley.gov.uk/ieListMeetings.aspx?CId=559&Year=0

Copies of the documents referred to above can be obtained from
http://cds.bromley.gov.uk/

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Performance Overview 2023/24

Outcome	No.	DESCRIPTION	2022-23 TARGET	2022-23 ACTUAL	GOOD PERF.	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	2023-24 Projection	2023-24 TARGET	2023-24 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)
1: Improving the Street Scene	1A	Public Satisfaction with Cleanliness (% Streets / Neighbourhoods / Town Centres)	>76% >82% >90%	81% 84% 86%	HIGH	Annual	Annual	Annual	Annual	Annual	Annual	82% 86% 87%	Annual	76% 82% 90%	>76% >82% >90%	GREEN	**Streets:** R: <67%, A: 68% to 72%, G: >73% **Neighbourhoods:** R: <79%, A: 80% to 84%, G: >85% **Town Centres:** R: <80%, A: 81% to 85%, G: >86%	
	1B	Streets Meeting Acceptable Cleanliness (%)	>92%	97%	HIGH	99%	99%	98%	98%	97%	98%	98%	98%	98%	>92%	GREEN	R: < 86% A: 87% to 91% G: > 92%	
2: Minimising Waste and Increasing Recycling	2A	Total Waste Arising (refuse and recycling) (tonnes)	150,000	138,124	LOW	11,702	12,989	13,126	11,404	11,695	11,970	11,474	11,828	144,284	145,000	GREEN	R: >152,000 A: 150,001 to 151,999 G: < 150,000	
	2B	Residual Household Waste per Household (kg)	450	395	LOW	35	35	37	33	33	35	34	32	412	425	GREEN	R: >470 A: 460 to 469 G: < 460	
	2C	Household Waste Recycled or Composted (%)	51%	52%	HIGH	48%	53%	51%	52%	52%	51%	50%	54%	51%	51%	GREEN	R: < 48% A: 48% to 50% G: >50%	
	2D	Local Authority Collected Waste Recycling Rate (%)	44%	45%	HIGH	42%	49%	46%	44%	45%	45%	43%	46%	45%	44%	GREEN	R: < 40% A: 40% to 44% G: >45%	
	2E	Local Authority Collected Waste Disposed of in Landfill (%)	2%	0%	LOW	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	GREEN	R: > 5% A: 2.5% - 5% G: <2.5%	
	2F	Waste & Recycling collections - homes missed (per 100,000)	120	140	LOW	117	111	151	142	123	132	139	135	131	120	AMBER	R: >141 A: 131 to 140 G: < 130	As part of our ongoing commitment to improve collection service delivery, changes to the way Veolia collect recyclable materials from communal flats was introduced from the 16th of October. The kerbside collection rounds now collect from both houses and communal properties on a single route, which is more efficient by removing the instances where 2 vehicles need to service properties on the same street collecting the same recycling materials, one from houses and one from flats. Whilst these changes will lead to a more reliable service, as the new rounds are more defined with more compact areas of collection, there is none the less a period of transition whilst new teams familiarise themselves with new collection stances. This has seen a slight increase in missed bins per 100K collections. It is anticipated that following the Christmas change in schedules, missed bins will improve in Q4 as the new rounds fully bed in.
	2G	Number of Green Garden Waste customers (No.)	46,000	42,320	HIGH	42,320	43,008	43,992	44,463	44,560	45,215	45,368	45,228	45,228	46,000 (15% increase)	GREEN	Year-end target is >15% increase from previous year end total Monthly target >1.25% increase from previous month end total	
3: Enhancing Bromley's Parks and Green Space	3A	Highways verges and amenity grass cutting/strimming, within contractual service standards and timescales (%)	75%	94%	HIGH	78%	75%	74%	97%	96%	99%	100%	100%	90%	75%	GREEN	R: < 64% A: 65% - 74% G: >75%	
	3B	Public Satisfaction with Parks and Grounds Maintenance (%)	75%	77%	HIGH	Annual	Annual	Annual	Annual	Annual	64%	Annual	Annual	64% (Actual)	80%	RED	R: < 67% A: 68% to 72% G: >73%	This commentary was presented at the November 2023 PDS Committee. The analysis of the Parks User Satisfaction Survey is set out in report ES20318 (IDVERDE ANNUAL CONTRACT PERFORMANCE REPORT 2022/23).
	3C	Ensure no net loss of trees (Net positive no. of trees)	Net gain in street trees	Felled:316 Planted:1590 (340 and 1250 Treemendous) Net gain:1274	HIGH	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Net gain in street trees	GREEN	R: < 0 A: 0 G: > 0	
	3D	Total monthly tasks completed on time by Arboricultural Services contractor (% of all jobs)	75.00%	50.79%	HIGH	26.79% (60 out of 224)	17.41% (74 out of 425)	51.94% (214 out of 412)	75.20% (461 out of 613)	85.67% (1208 out of 1410)	72.82% (517 out of 710)	27.37% (208 out of 760)	42.80% (205 out of 479)	50%	75%	RED	R: < 64% A: 65% to 69% G: > 70%	Glendale's performance continues to be managed and monitored using the contractual performance management framework, with performance being specifically addressed under Corrective Action Plans. The Executive approved the procurement of additional contractors to add capacity and resilience to the supply chain to manage and clear a backlog of works and to deliver alongside Glendale work on an ongoing basis. In the meantime, performance against KSO1 has started to recover and Glendale are in the process of implementing a Service Improvement Plan which includes a full review of their processes and recruitment of additional staff.
4: Managing our Transport	4A	10 day highway maintenance tasks completed within required timescale (%)	90%	60%	HIGH	29%	17%	17%	19%	25%	24.54%	31.58%	Awaiting data	23%	90%	RED	R: < 80% A: 80% to 90% G: > 90%	While the contractor's performance has improved during recent months, an improvement plan has been agreed to complete all outstanding and overdue works.
	4B	35 day highway maintenance tasks completed within required timescale (%)	90%	62%	HIGH	38%	23%	18%	31%	42.38%	58.15%	71.37%	Awaiting Data	40%	90%	RED	R: < 80% A: 80% to 90% G: > 90%	

Information Item 1

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Transport Infrastructure & Public Realm	4C	Routine street lighting maintenance tasks completed within four working days (%)	95%	94%	HIGH	98%	100%	99%	99%	100%	97%	97%	96%	98%	95%	GREEN	R: < 80% A: 80% to 95% G: > 95%	
	4D	Routine street lighting maintenance tasks completed within eight working days (monthly) (%)	100%	95%	HIGH	98%	100%	100%	99%	100%	97%	99%	98%	99%	100%	GREEN	R: < 80% A: 80% to 95% G: > 95%	
	5A	Maintain Bus Excess Wait Time (EWT) Annually at less than or equal to 1.0 minutes (time mins)	<1.0	0.9	LOW	1.0	1.0	1.0	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	1.0	<1.0	GREEN	Amber = 1.1; Red = 1.5	
	5B	People Killed or Seriously Injured in Road Traffic Collisions (No.)	<79 (2022 calendar year)	Jan - Dec 22 103	LOW	Jan to April 36	May 11	June 15	July 15	August Awaiting Data	Sept Awaiting Data	Oct Awaiting Data	Nov Awaiting Data	116	<79 (2022 calendar year)	RED	Amber = 86; Red = 99	Despite a long-term downward trend in KSI collisions (see Report ES20295, June 2023), the first part of 2023 has not been good in terms of serious collisions. There are a range of variables that affect the number of road casualties, many of which are not under the influence of a local highway authority, which is why year on year data is not always the best to use to monitor progress. But over a period of years, progress can be tracked and comparisons with other LAs can be made. As reported in June, Bromley is doing well when compared to other highway authorities. However, Bromley will not be complacent and will continue to use the finite funds to maximise casualty reduction on our streets.
	5C	Total Road Accident Injuries and Deaths (No.)	<842	Jan- Dec 22 745	LOW	Jan to April 224	May 49	June 87	July 61	August Awaiting Data	Sept Awaiting Data	Oct Awaiting Data	Nov Awaiting Data	632	<842	GREEN	Amber = 884; Red = 968	
	5D	High level cycle training activities (No.) (Level 3 and Adult sessions, does not include child Level 1 or 2, or Family training)	120	235	HIGH	28	14	10	16	21	9	22	16	204	120	GREEN	Amber = 100-115 ; Red = <100	
	5E	Schools engaged in anti-idling campaign (No.)	>14	34	HIGH	34	34	34	34	41	41	41	41	41	>14	GREEN	Amber = 13; Red = 10	
	5F	Parking usage in on and off street locations	N/A	New Indicator 2022/23	HIGH	273,442	289,293	299,756	308,477	282,004	298,536	281,833	291,544	3,487,328	2.1m parking sessions (Annual)	GREEN	Amber = 2m Red = 1.8m	